



Medicines & Healthcare products
Regulatory Agency

Shipping and Service Costs for orders received by NIBSC on or after 21st October 2024

(All prices are quoted in GBP)

Courier Shipments:

| | Ambient or Ice Pack Shipment (by DHL) | Infectious Shipment (by DHL) | Dry Ice Shipment (by FedEx) | Infectious & Dry Ice Shipment (by FedEx) |
|-------------------|---------------------------------------|------------------------------|-----------------------------|--|
| UK | 18.00 | 18.00 | 34.00 | 34.00 |
| Europe | 45.00 | 45.00 | 200.00 | 260.00 |
| The Americas | 55.00 | 55.00 | 315.00 | 380.00 |
| Asia | 50.00 | 50.00 | 260.00 | 332.00 |
| Africa | 55.00 | 55.00 | 300.00 | 365.00 |
| Rest of the World | 55.00 | 55.00 | 295.00 | 350.00 |

Airfreight Shipments:

| | Ambient or Ice Pack Shipment (by DGI) | Infectious Shipment (by DGI) | Dry Ice Shipment (by DGI) | Infectious & Dry Ice Shipment (by DGI) |
|-------------------|---------------------------------------|------------------------------|---------------------------|--|
| Europe | 950.00 | 1000.00 | 1220.00 | 1220.00 |
| The Americas | 1320.00 | 1350.00 | 1650.00 | 1650.00 |
| Asia | 1320.00 | 1350.00 | 1650.00 | 1650.00 |
| Africa | 1200.00 | 1250.00 | 1500.00 | 1500.00 |
| Rest of the World | 1320.00 | 1350.00 | 1650.00 | 1650.00 |

Prices available on application for shipments containing material classified as UN2814.

Please see the country lists below to confirm the correct shipping zone.
Contact standards@nibsc.org if unable to locate shipping destination.

Service & Administration Costs:

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|--|--|
| Requested Cancellation of an Order Prepared for Shipping (1) | 75.00 |
| Administration Charge (2) | 50.00 |
| Certificate of Origin | Contact standards@nibsc.org |
| Certification of Cert. of Origin | Contact standards@nibsc.org |
| Certification of Commercial Invoice | Contact standards@nibsc.org |
| CITES Permit | 45.00 |
| DEFRA Certificate | 475.00 |
| EUR1 | 55.00 |
| Forward of Hard Copy Documents by courier | 35.00 |
| Supply Agreement | 30.00 |
| Dry Ice (3) | 30.00 |
| Ice Packs (when requested by customer) | 15.00 |
| Infectious Packaging | 26.00 |
| Data Logger (Dry Ice Shipment) | 55.00 |
| Data Logger (Ice Pack Shipment) | 30.00 |
| Packaging & Handling Charge (Dry Ice Shipment) (4) | 50.00 |
| Packaging & Handling Charge (Ambient or Ice Pack Shipment) (4) | 20.00 |

Notes

(1) = The requested cancellation of an order that has already been picked and prepared for shipping, or an order that is returned to NIBSC either due to clearance issues or a customer error/request.

(2) = An administration charge will be added for the following • All material on the order is being supplied free of charge. • A change is made to an order once processing has commenced, such as more products being added to the order, a change of quantities or a change of billing/delivery address.

(3) = This charge is now added to all Dry Ice Shipments

(4) = Packaging and Handling charges are added to orders being shipped under Incoterms Ex-Works (EXW), using a customer's own account

Country List:

| COUNTRY | Charge Zone Courier | Charge Zone Airfreight |
|----------------|------------------------|-----------------------------|
| Afghanistan | ROW | Contact standards@nibsc.org |
| Albania | Europe | Europe |
| Algeria | Africa | Contact standards@nibsc.org |
| American Samoa | ROW | Contact standards@nibsc.org |
| Andorra | Europe | Europe |
| Angola | Africa | Africa |
| Anguilla | Americas | Contact standards@nibsc.org |
| Antigua | Americas | Americas |
| Argentina | Americas | Americas |
| Armenia | Europe | Europe |
| Aruba | Americas | Americas |
| Australia | ROW | ROW |
| Austria | Europe | Europe |
| Azerbaijan | Europe | Europe |
| Bahamas | Americas | Americas |
| Bahrain | ROW | ROW |
| Bangladesh | Asia | Asia |
| Barbados | Americas | Americas |
| Belarus | Europe | Europe |

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|---------------------|----------|-----------------------------|
| Belgium | Europe | Europe |
| Belize | Americas | Americas |
| Benin | Africa | Contact standards@nibsc.org |
| Bermuda | Americas | Americas |
| Bhutan | Asia | Asia |
| Bolivia | Americas | Americas |
| Bonaire | Americas | Contact standards@nibsc.org |
| Bosnia Herzegovina | Europe | Europe |
| Botswana | Africa | Africa |
| Brazil | Americas | Americas |
| Brunei | Asia | Asia |
| Bulgaria | Europe | Europe |
| Burkina Faso | Africa | Contact standards@nibsc.org |
| Burundi | Africa | Africa |
| Cambodia | Asia | Asia |
| Cameroon | Africa | Africa |
| Canada | Americas | Americas |
| Canary Islands | Europe | Contact standards@nibsc.org |
| Cape Verde Islands | Africa | Africa |
| Cayman Islands | Americas | Americas |
| Central African Rep | Africa | Africa |
| Chad | Africa | Africa |
| Chile | Americas | Americas |
| China | Asia | Asia |
| Colombia | Americas | Americas |
| Comoros Islands | Africa | Contact standards@nibsc.org |
| Congo | Africa | Contact standards@nibsc.org |
| Congo D.Rep | Africa | Africa |
| Cook Islands | ROW | Contact standards@nibsc.org |
| Costa Rica | Americas | Americas |
| Cote D'Ivoire | Africa | Africa |
| Croatia | Europe | Europe |
| Cuba | Americas | Americas |

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| Curacao | Americas | Americas |
| Cyprus | Europe | Europe |
| Czechia | Europe | Europe |
| Denmark | Europe | Europe |
| Djibouti | Africa | Contact standards@nibsc.org |
| Dominica | Americas | Americas |
| Dominican Rep | Americas | Americas |
| East Timor | ROW | ROW |
| Ecuador | Americas | Americas |
| Egypt | Africa | Africa |
| El Salvador | Americas | Americas |
| Eritrea | Africa | Contact standards@nibsc.org |
| Estonia | Europe | Europe |
| Ethiopia | Africa | Africa |
| Falkland Islands | Americas | Americas |
| Faroe Islands | Europe | Contact standards@nibsc.org |
| Fiji | ROW | ROW |
| Finland | Europe | Europe |
| France | Europe | Europe |
| French Guiana | Americas | Contact standards@nibsc.org |
| Gabon | Africa | Contact standards@nibsc.org |
| Gambia | Africa | Africa |
| Georgia | Asia | Asia |
| Germany | Europe | Europe |
| Ghana | Africa | Africa |
| Gibraltar | Europe | Europe |
| Greece | Europe | Europe |
| Greenland | Americas | Americas |
| Grenada | Americas | Americas |
| Guadeloupe | Americas | Contact standards@nibsc.org |
| Guam | ROW | Contact standards@nibsc.org |
| Guatemala | Americas | Americas |
| Guinea | Africa | Africa |

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| Guinea Bissau | Africa | Contact standards@nibsc.org |
| Guyana | Americas | Contact standards@nibsc.org |
| Haiti | Americas | Contact standards@nibsc.org |
| Honduras | Americas | Americas |
| Hong Kong | Asia | Asia |
| Hungary | Europe | Europe |
| Iceland | Europe | Europe |
| India | Asia | Asia |
| Indonesia | Asia | Asia |
| Iran | ROW | ROW |
| Iraq | ROW | Contact standards@nibsc.org |
| Ireland | Europe | Europe |
| Israel | ROW | ROW |
| Italy | Europe | Europe |
| Jamaica | Americas | Americas |
| Japan | Asia | Asia |
| Jordan | ROW | ROW |
| Kazakhstan | Asia | Contact standards@nibsc.org |
| Kenya | Africa | Africa |
| Kiribati | ROW | Contact standards@nibsc.org |
| Kosovo | Europe | Contact standards@nibsc.org |
| Kuwait | ROW | Contact standards@nibsc.org |
| Kyrgyzstan | Asia | Contact standards@nibsc.org |
| Laos | Asia | Asia |
| Latvia | Europe | Europe |
| Lebanon | ROW | ROW |
| Lesotho | Africa | Contact standards@nibsc.org |
| Liberia | Africa | Africa |
| Libya | Africa | Africa |
| Liechtenstein | Europe | Europe |
| Lithuania | Europe | Europe |
| Luxembourg | Europe | Europe |
| Macau | Asia | Asia |

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|------------------|----------|-----------------------------|
| Madagascar | Africa | Africa |
| Malawi | Africa | Africa |
| Malaysia | Asia | Asia |
| Maldives | Asia | Asia |
| Mali | Africa | Africa |
| Malta | Europe | Europe |
| Marshall Islands | ROW | ROW |
| Martinique | Americas | Contact standards@nibsc.org |
| Mauritania | Africa | Africa |
| Mauritius | Africa | Africa |
| Mexico | Americas | Americas |
| Moldova | Europe | Europe |
| Monaco | Europe | Europe |
| Mongolia | Asia | Asia |
| Montenegro | Europe | Contact standards@nibsc.org |
| Montserrat | Europe | Contact standards@nibsc.org |
| Morocco | Africa | Africa |
| Mozambique | Africa | Africa |
| Myanmar | Asia | Asia |
| Namibia | Africa | Africa |
| Nauru Rep | ROW | ROW |
| Nepal | Asia | Asia |
| Netherlands | Europe | Europe |
| Nevis | Americas | Americas |
| New Caledonia | ROW | Contact standards@nibsc.org |
| New Zealand | ROW | ROW |
| Nicaragua | Americas | Americas |
| Niger | Africa | Africa |
| Nigeria | Africa | Africa |
| Niue | ROW | Contact standards@nibsc.org |
| North Korea | Asia | Contact standards@nibsc.org |
| North Macedonia | Europe | Europe |
| Norway | Europe | Europe |

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| Oman | ROW | Contact standards@nibsc.org |
| Pakistan | Asia | Asia |
| Panama | Americas | Americas |
| Papua New Guinea | ROW | ROW |
| Paraguay | Americas | Americas |
| Peru | Americas | Americas |
| Philippines | Asia | Asia |
| Poland | Europe | Europe |
| Portugal | Europe | Europe |
| Puerto Rico | Americas | Americas |
| Qatar | ROW | Contact standards@nibsc.org |
| Reunion Islands | Africa | Contact standards@nibsc.org |
| Romania | Europe | Europe |
| Russian Fed. | Europe | Contact standards@nibsc.org |
| Rwanda | Africa | Africa |
| Samoa | ROW | ROW |
| San Marino | Europe | Contact standards@nibsc.org |
| Sao Tome & Principe | Africa | Contact standards@nibsc.org |
| Saudi Arabia | ROW | Contact standards@nibsc.org |
| Senegal | Africa | Africa |
| Serbia | Europe | Europe |
| Seychelles | Africa | Africa |
| Sierra Leone | Africa | Contact standards@nibsc.org |
| Singapore | Asia | Asia |
| Slovakia | Europe | Europe |
| Slovenia | Europe | Europe |
| Solomon Islands | ROW | Contact standards@nibsc.org |
| Somalia | Africa | Contact standards@nibsc.org |
| South Africa | Africa | Africa |
| South Korea | Asia | Asia |
| Spain | Europe | Europe |
| Sri Lanka | Asia | Asia |
| St. Barthelemy | Americas | Contact standards@nibsc.org |

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| St. Eustatius | Americas | Contact standards@nibsc.org |
| St. Kitts | Americas | Contact standards@nibsc.org |
| St. Lucia | Americas | Contact standards@nibsc.org |
| St. Maarten | Americas | Contact standards@nibsc.org |
| St. Vincent | Americas | Contact standards@nibsc.org |
| Sudan | Africa | Contact standards@nibsc.org |
| Suriname | Americas | Americas |
| Swaziland | Africa | Contact standards@nibsc.org |
| Sweden | Europe | Europe |
| Switzerland | Europe | Europe |
| Syria | ROW | Contact standards@nibsc.org |
| Tahiti | ROW | ROW |
| Taiwan | Asia | Asia |
| Tajikistan | Asia | Contact standards@nibsc.org |
| Tanzania | Africa | Africa |
| Thailand | Asia | Asia |
| Togo | Africa | Africa |
| Tonga | ROW | ROW |
| Trinidad & Tobago | Americas | Americas |
| Tunisia | Africa | Africa |
| Turkey | Europe | Europe |
| Turkmenistan | Asia | Asia |
| Turks Caicos Isl. | Americas | Contact standards@nibsc.org |
| Tuvalu | ROW | Contact standards@nibsc.org |
| Uganda | Africa | Africa |
| Ukraine | Europe | Europe |
| United Arab Emirates | ROW | ROW |
| United Kingdom | UK | UK |
| Uruguay | Americas | Americas |
| USA | Americas | Americas |
| Uzbekistan | Asia | Contact standards@nibsc.org |
| Vanuatu | ROW | Contact standards@nibsc.org |
| Venezuela | Americas | Americas |

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| Vietnam | Asia | Asia |
| Virgin Islands (UK) | Americas | Americas |
| Virgin Islands (US) | Americas | Americas |
| Yemen | Africa | Contact standards@nibsc.org |
| Zambia | Africa | Africa |
| Zimbabwe | Africa | Africa |